

QuickBooks Online Edition

Conversion Instructions

QuickBooks Online Edition (QBO V78)

Introduction

As *Mountain Commerce Bank* completes its Bill Pay system conversion, you will need to modify your QuickBooks Online Edition settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive. To complete these instructions, you will need your Online Banking ID and Password for the *Mountain Commerce Bank* website.

It is important that you perform the following instructions exactly as described and in the order presented. If you do not, your service may stop functioning properly. This conversion should take 15–30 minutes.

Documentation and Procedures

Conversion – Information only

QuickBooks Online data is stored on Intuit servers in the cloud. Since we update your records with every change, we cannot restore your file to a previous point in time.

QuickBooks Online automatically updates your selected version so you are always on the latest release.

IMPOQuickBooks Online edition connectivity services may be interrupted up to 3-5 business days after the conversion is complete.

 Connect to Mountain Commerce Bank for a final download by 5:00pm Eastern - Friday, April 6, 2018

NOTEPlease skip to page 4 if you Manually Import Transactions.

- 1. Choose Transactions > Banking.
- 2. In the upper right corner, click **Add Account**.

- 3. Enter Mountain Commerce Bank and click Find.
- 4. Click the link for *Mountain Commerce Bank*.
- 5. Type your **User Id** and **Password** and click **Log In**.
- 6. If the bank requires extra information, enter it to continue.
- 7. Choose an **account type** for each account you're connecting.
- 8. Click **Connect** to download up to 90 days of transactions.

NOTEIf you need a shorter date range, click **Need a shorter date range?** at the top and choose between **0**, **7**, or **30** days.

After your download finishes, click the **New Transactions** tab to see what was downloaded.

2. Match Downloaded Transactions

- If new transactions were received from your connection, accept all new transactions on the Transactions > Banking page. Simply check off all the New/Matched transactions and click Batch Action to "Accept Selected".
- 2. If you need assistance matching transactions, choose **Help menu** > Search for **Matching Transactions** and follow the instructions.
- 3. Deactivate Your Account(s) At *Mountain Commerce Bank* on or after *5:00pm Eastern Friday, April 6, 2018*
 - Choose Transactions > Banking.
 - 2. Click on the account you'd like to disconnect, then click the **Pencil Icon**.
 - 3. Click on Edit Account Info.
 - 4. Check the box next to Disconnect this account on save.
 - 5. Click Save.
 - 6. Repeat steps 2—6 for each account at *Mountain Commerce Bank*.
- Re-activate Your Account(s) at Mountain Commerce Bank on or after 9:30am Eastern -Monday, April 16, 2018
 - 1. Choose Transactions > Banking.
 - 2. In the upper right corner, click Add Account
 - 3. Enter Mountain Commerce Bank, and click Find.
 - 4. Click the link for Mountain Commerce Bank.

- 5. Type your User ID and Password. Click Log In.
- 6. Ensure you associate the account for *Mountain Commerce Bank* to the appropriate account already listed under **QuickBooks Accounts**. You will want to select the matching accounts in the drop-down menu.

IMPODo NOT select +Add new. If you are presented with accounts you do not want to track in this data file, Uncheck the box next to the Account name.

- 7. After all accounts have been matched, click Connect.
- 8. When the download is finished click I'm done. Let's go!
- 5. Excluding Duplicate Transactions
 - 1. Choose Transactions > Banking.
 - 2. In the **New Transactions** section, click the checkboxes for the transactions you want to exclude.
 - 3. Click Batch Actions > Exclude Selected.

NOTEIf you accidentally exclude a transaction, you can include it again.

- 6. Undo Excluded Transactions
 - 1. Choose **Transactions** > **Banking**.
 - Click the Excluded tab.
 - 3. Click the checkboxes for the transactions you want to include.
 - 4. Click Batch Actions > Undo.
 - 5. Transactions will appear again in the **New Transactions** tab for you to work with.

Additional Instructions: Manually Import Transactions

- 1. Log in to *Mountain Commerce Bank* website.
- 2. Download one of the following Web Connect files.
 - a. .qbo (QuickBooks)
 - b. .qfx (Quicken)
- 3. In QuickBooks Online, choose Transactions > Banking.
- 4. In the upper right corner, click **File Upload**.
- Click Browse and select *Mountain Commerce Bank* Web Connect file from your computer.

- 6. Click Next.
- 7. In the drop-down menu, select the account where you'd like to upload the transactions.
- 8. When the download is finished click I'm done. Let's go!
- 9. After your download finishes, click the **New Transactions** tab to see what was downloaded.

Thank you for making these important changes!